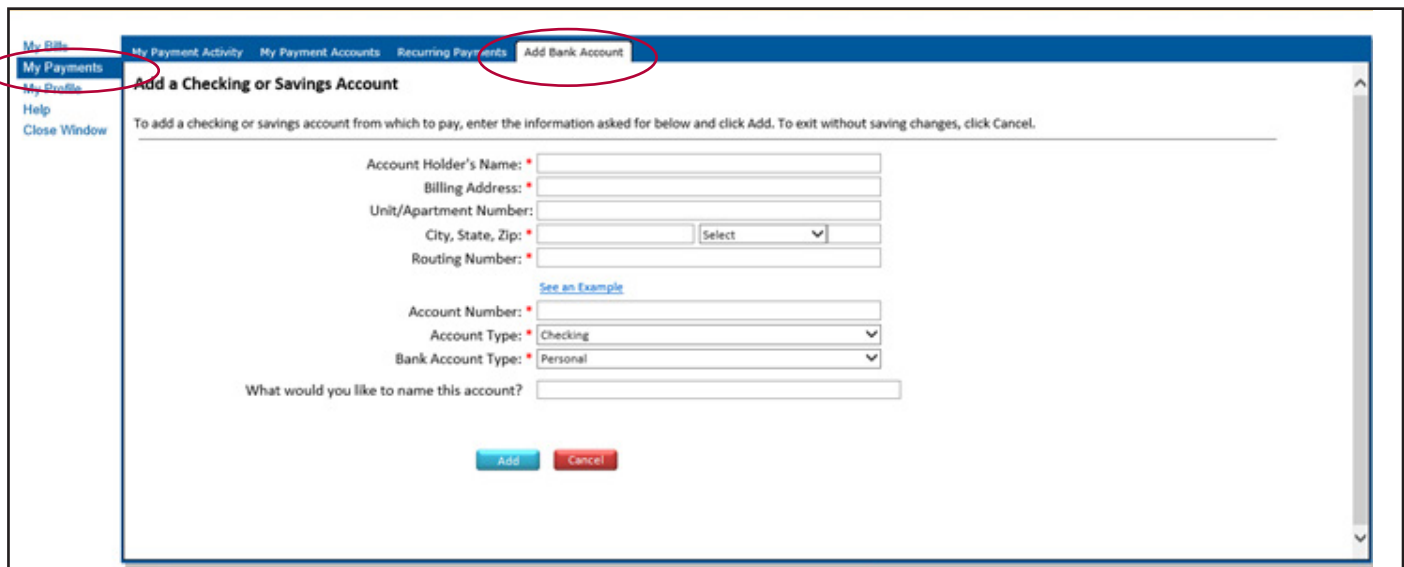


RECURRING PAYMENTS

SIGNING UP IS QUICK AND CONVENIENT!

To enroll in Recurring Payments:

1. Login to PHLI.com
2. Click "Bill Pay" under My PHLI or select "Make Payment" and then choose the radio button for ACH to access eBill
3. Click "My Payments" (left menu)
4. Click "Add Bank Account"
5. Add Bank Account



Add a Checking or Savings Account

To add a checking or savings account from which to pay, enter the information asked for below and click Add. To exit without saving changes, click Cancel.

Account Holder's Name:

Billing Address:

Unit/Apartment Number:

City, State, Zip:

Routing Number:

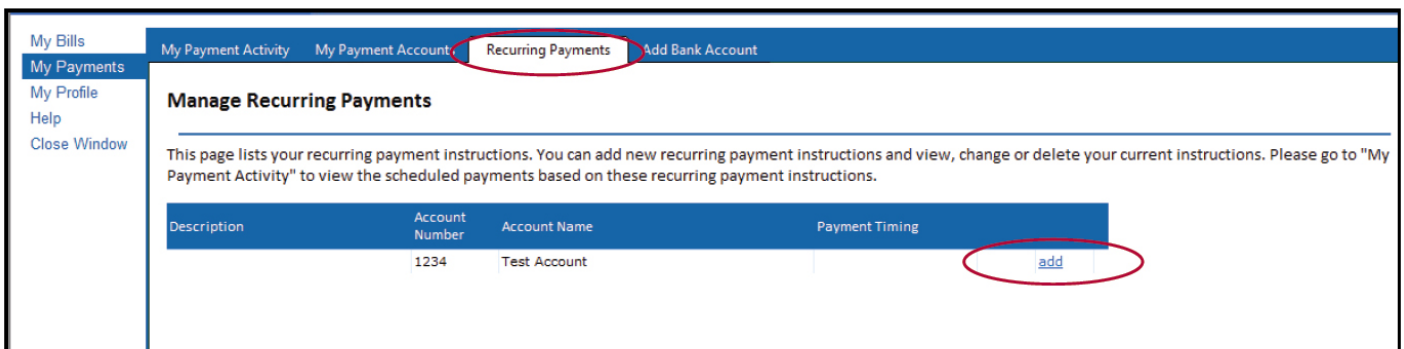
Account Number:

Account Type:

Bank Account Type:

What would you like to name this account?

6. Click "Add"
7. Click "Recurring Payments" Tab
8. Click "Add" next to the Payment Timing Field
9. Validate the information is correct and select "Add"



Manage Recurring Payments

This page lists your recurring payment instructions. You can add new recurring payment instructions and view, change or delete your current instructions. Please go to "My Payment Activity" to view the scheduled payments based on these recurring payment instructions.

Description	Account Number	Account Name	Payment Timing
	1234	Test Account	<input type="button" value="add"/>

continues on next page...

RECURRING PAYMENTS - *continued*

The screenshot shows a web interface for adding a recurring payment. At the top, there are navigation tabs: 'My Bills', 'My Payment Activity', 'My Payment Accounts', 'Recurring Payments', and 'Add Bank Account'. A left sidebar contains 'My Payments', 'My Profile', 'Help', and 'Close Window'. The main content area is titled 'Add a Recurring Payment' and includes the following text: 'To add a new recurring payment instruction, enter the required information, and then click Add. Future payments will be automatically scheduled based on the information you enter. Note: recurring payments will only pay future statements. Currently uploaded statements will not be paid by this recurring payment instruction. Please note if you are a Grundy Collector Vehicle policyholder you are not eligible to sign up for recurring payment.' Below this, there are three input fields: 'This recurring payment will be made to:', 'For the following account:', and 'From which payment account would you like to make the payment?'. At the bottom, there are 'Add' and 'Cancel' buttons. A note at the bottom states: 'Payment will be automatically extracted on the due date listed on your invoice.'

For further questions or concerns, please contact our Customer Service Team at 877.438.7459.

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