



SUBMITTING CLAIMS

FLOOD PROGRAM

Unlike other Philadelphia products, our Flood program has a specialized team of claim representatives to serve our Flood customers in the event of a loss. This includes a separate toll free contact number and electronic claim submission process for agents.

To submit a flood claim:

Log on to the internet Flood portal that is used for quoting and customer service, and select **Report a Claim**. Complete the information required to report a claim electronically.

You can also report a claim by calling toll free:

800.759.8656

Philadelphia Insurance Companies is the marketing name for the insurance company subsidiaries of the Philadelphia Consolidated Holding Corp., a Member of the Tokio Marine Group. Coverage(s) described may not be available in all states and are subject to Underwriting and certain coverage(s) may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

© 2009 Philadelphia Insurance Companies



PHLY.com

